2023 – 2024

Annual Report

A Year of Growth and New Opportunities

Westchester Independent Living Center

Satellite Office Putnam Independent Living Services

MISSION STATEMENT

The Westchester Independent Living Center is a peer-driven, community-based organization that empowers people with disabilities to lead self-directed lives in the community through advocacy, training and referral to resources that promote Independent Living.

VISION STATEMENT Promoting full community inclusion for people with disabilities by breaking down barriers. Declares July 26, 2024 Westchester Independent **Living Center Day** Leg. Williams Johnson "There is nothing I have accomplished without reaching out "Some people say that what I did changed the to empower others." world, but really, I simply refused to accept what I Disability Rights Movement Icon was told about who I could be." Justin Dart Father of the ADA Judy Heumann Disability Rights Movement Icon Mother of Disability Rights

Executive Director's Message



It's that time of the year to sit back and reflect on this year's experiences, successes, and challenges, and shape them into a path for next year's journey. What a year it has been! As with any journey, we were faced with challenges and barriers, but WILC's staff used those challenges as motivators, accelerators to push, no blast them into the next level of service delivery and advocacy. We have seen tremendous

growth and expansions in the people we serve, service delivery, and Programs.

This year, WILC served 10,441 people with disabilities, which is 3,615 more people served than last year. These services assisted 347 people transition from an institutional setting back to their homes, family, friends, and communities - 98 more persons than the previous year. In addition, these services included diverting 1,771 people from being admitted into an institutional setting by securing housing, benefits, home care, and medical care. That is 829 more people than the previous year. This is an astounding growth and exceptional service. And, as WILC grew, it gave us more exposure, confidence, and possibilities. New opportunities to expand the existing Programs and become part of new Programs became available.

This year, WILC submitted Requests for Proposals (RFP) and was awarded two contracts through the NYS Education Department for the Peer Service Project. One contract covers the White Plains District Office (Westchester and Rockland Counties). The other contract provided expansion to include the Mid-Hudson District Office, which services the additional five counties of Ulster, Dutchess, Orange, Putnam, and Sullivan in the Lower Hudson Valley Region. WILC hired three additional staff members to assist with this Program's expansion. In addition to this expansion, WILC became a part of a new 1115 Waiver in the Lower Hudson Valley – the Social Care Network. WILC was awarded a contract to provide Intake and Service Coordination for this Waiver. These Programs will allow WILC to expand advocacy and services to individuals who may have been struggling or needed support with a health condition. Not shying away from this type of growth and new opportunities demonstrates WILC's determination to assist persons with disabilities in our communities and the courage to fight all barriers that may come our way.

I look forward to the coming year and all of its glorious possibilities.

Be well,

Margaret Nunziato Executive Director

BOARD OF DIRECTORS

Shelley Klein, PhD – President

Jennifer Johnson – Vice President

Jesse Sahagan – Treasurer (Deceased)

Frank Mastroianni – Treasurer

Marna Solarsh – Secretary

Dylan Emmons
John Boyle
Lonna Kelly
Victor Pena
Nanette Saturn
Linda Straubinger

Westchester Independent Living Center, Inc. (WILC) was incorporated in 1981 as a private, nonprofit (501c3) agency and is funded as a Center for Independent Living by both federal and state governments. WILC serves people with disabilities, their families, businesses, schools, and community agencies.

President's Message



Thanks to the hard work and creative energy of WILC's dedicated staff under the leadership of our indefatigable Executive Director, Margaret Nunziato, the 2023-2024 year at WILC will truly be remembered as a year of Growth and New Opportunities.

As you will read in the pages to follow, WILC has increased our outreach in both our Core Services and our Specialized Services to more than 10,000 individuals, a new and impressive milestone. We are proud of the life-changing assistance WILC has provided through ongoing programs such as Educational Advocacy, Minority Outreach, Mental Health Advocacy, and Housing Programs, and through new programs such as our participation in the Hudson Valley Care Coalition and our expanded services in the Peer Projects. The consumer stories you will read in this report offer powerful testimony to the accomplishments achieved.

And as our supports and services have grown, so too has our Board of Directors. We are proud that Lonna Kelly, Victor Pena, Nanette Saturn, and Linda Straubinger have agreed to join the Board. We know that they, like our longtime and devoted Board Member, Jesse Sahagun, who we sadly lost this year and whose voice is sorely missed, will help guide WILC true to its mission to empower people with disabilities to live self-directed lives in the community. I am confident that in the year to come, the Center will continue on this remarkable path, making positive changes possible for thousands of people with disabilities to lead their best lives.

Shelley Klein President, Board of Directors

Consumer Story

The consumer is a 51 year old female with Traumatic Brain Injury (TBI). The consumer experienced 3 CVAs (strokes) which rendered her non-ambulatory with significant left side hemiparalysis. The consumer was referred to the TBI Waiver Program so that she could get TBI Waiver Program assistance. WILC's Lower Hudson Valley TBI Waiver RRDC staff enrolled the consumer onto the TBI Waiver. Once on the Waiver, appropriate services and **Environmental Modifications were** identified. A ramp was added to allow egress to and from the consumer's home, doorways were widened to allow for wheelchair accessibility, and the bathroom was transitioned into a roll-in shower. Services included 24-Hour Home and Community Supports. In March 2024, the consumer was discharged from the nursing home and returned to her safe accessible home with appropriate supports.

WILC Experiences a Loss

This year, long-time Board Member, Jesse Sahagan, passed away suddenly. WILC's prior Executive Director, Joe Bravo, had first met Mr. Sahagun 35 years ago when Jesse was a newly injured patient at Burke Rehab and Joe was WILC's new E.D. and was providing Peer Counseling. When Joe wheeled into Jesse's room, he was struck by Jesse's spirit. Jesse was now quadriplegic, but he wanted to go to college, get a job, and live independently. Throughout the years, he did just that. He worked in Manhattan, lived in his apartment in New Rochelle, enjoyed his life, his friends and his family. When Joe asked him to serve on WILC's Board, he did so gladly. Jesse epitomized what Independent Living is all about. His spirit, experience, and input will be greatly missed.

Core Services

- Benefits and Entitlements Advisement
- Information and Referral
- Community Outreach
- Peer Advisement
- Independent Living Skills
- Individual and Systems Advocacy
- Deaf Services
- Equal Access/ADA Consultation

Total Persons Served During Year

People with Disabilities	10,441
Family Members/Significant Others	969
Other Non-Disabled (Includes	
Agency/Business Personnel	588
Business/Agencies	82
Number of Institutional Transitions	347
Number of Institutional Diversions	1,771
Number of Full-Time Job Placements	43
Number of Part-Time Job Placements	10

Specialized Programs

- Minority Outreach (MOP)
- Mental Health Advocacy
- Educational Advocacy
- Nursing Home Transition and Diversion/ Traumatic Brain Injury RRDC for the Lower Hudson Valley Region
- Nursing Home Transition and Diversion/ Traumatic Brain Injury RRDC for the New York City Region
- Open Doors Transition
- NY Connects/No Wrong Door
- Parent Training and Information
- Peer Services Project (PSP)
- Olmstead Housing
- Rapid Transition Housing
- Post-Rehabilitation Transition Program at Burke Rehabilitation Center and Phelps Hospital
- Diabetes Prevention
- Veteran Directed Care
- Anger Management
- Domestic Violence Prevention
- Ready Set Work
- Re-Entry Programming
- Social Care Network Provider

PROGRAMS FOR TRANSITION AGE YOUTH

Peer Advocacy

WILC's MOP 2-day Peer Advocacy Group program for transition age youth with disabilities includes topics such as goal setting, Independent Living Skills, selfadvocacy, and empowerment. This year, 914United, Inc. incorporated in its Youth Development Initiatives the MOP Peer Advocacy Group. 914United, Inc. is a not-for-profit organization whose mission is to uplift the youth and justice-involved by educating them through skills-development programming. It aims to deter gang and criminally involved youth from their lifestyles and give them access to personal development programs. In March 2024, 6 transition age youth with disabilities who are members of 914United's Youth Development Initiative attended WILC's 2-day Peer Advocacy Group which was presented, via ZOOM, by WILC's Director of Minority Outreach/Re-Entry Programming and MOP's Outreach Specialist.

The consumer is a 17 year old African American male with a Learning Disability and Cerebral Palsy. He was introduced to WILC's MOP when he participated in a Healthy Food Choices training. He lived in a chaotic environment and was struggling to complete High School. MOP staff connected him with the Westchester Educational Opportunity Center where they have GED prep classes for free. MOP staff assisted him in obtaining free books through a local scholarship. The consumer completed the GED prep class, successfully passed the GED exam, and received his GED. Once he had his GED, he wanted to get a job and help his family out financially. MOP staff connected the consumer with Paratransit so he would have transportation and assisted him in his search for employment. He landed a part-time job as a Greeter at the GAP at the Westchester Mall.

Workshops

Healthy Food Choices - Transition age youth in 914United's Youth Development Initiatives received a WILC-developed 2-day in-person Healthy Food Choices training, which included topics such as snacking, diets, grocery shopping, interpreting food labels, food prep, fast food, etc. The training ran from 9:00 AM – 4:00 PM both days.

Banking & Savings Fundamentals The Banking and Savings Fundamentals workshop provided 914United's transition age youth with information that is key when one wants to be independent/live an independent lifestyle. This self-help workshop assists participants learn banking and savings basics, the meaning of their credit score, how to manage their own finances, etc. This workshop was presented

Modern Technology/Social Media Awareness – This workshop provided 914United's transition age youth with information regarding the changes in mobile capabilities, the good and the bad directions social media can move in, etc. This workshop was presented virtually by MOP staff.

virtually by MOP staff.

Ready Set Work!

Read Set Work! Career University – Advancing to the Next Level is a career readiness intervention for justice-involved youth ages 14-24. Participants in WILC's Ready Set Work! Career University – Advancing to the Next Level Program are youth with disabilities who are or have been involved with the juvenile/criminal justice system. It is a career readiness curriculum that is a collaborative effort of the NYS Division of Criminal Justice Services, NYS Department of Labor, County Probation Departments, and community-based organizations with frontline experience working with this youth population in New York State. The skill-based training/curriculum includes modules on Barriers & Resources, Work & Education, Career Assessments, Job Retention, and Job Search. Upon completion of the modules/workshops, MOP staff follows up with the participants for 90 days. Last year, WILC's MOP Director of Minority Outreach/Re-Entry Programming facilitated 1 cycle of the Ready Set Work! Program. We had 7 participants complete the Program. This year, we are proud to report that WILC's MOP Director of Minority Outreach facilitated 3 cycles of the Program and we had 18 participants successfully complete the Program.

Consumer Stories

The consumer is a 30 year old female with Depression. She recently moved back to New York from California and reached out to WILC for assistance in finding a job and getting re-enrolled in Medicaid. WILC's Peer IL Advocate provided her with information on an upcoming Job Fair in Westchester and worked with the consumer to prepare. At the Job Fair, the consumer met with an organization which provides social, recreational and wellness programming for people with Intellectual and Developmental Disabilities. She was hired as a full-time Program Assistant. As the job came with benefits, she did not have to enroll in Medicaid. She sent a Thank You saying, "I would not have gotten this job without WILC's assistance. I am forever grateful for your help and am having a great experience at my job."

The consumer is a 76 year old Hungarian female with Diabetes and a Below-the-Knee Amputation. Following her amputation, the consumer needed additional support to keep her safe in the community. While she had natural supports, they could not commit to caring for her on a regular basis. Upon being referred to WILC's Lower Hudson Valley Nursing Home Transition and Diversion (NHTD) Waiver Program, WILC's NHTD Waiver staff enrolled the consumer onto the NHTD Waiver. Through the Waiver, she received environmental modifications to her home, assistive technology to help her be more independent in her home, and Service Coordination that assisted her with getting Personal Care Aide services and home delivered meals. Without the NHTD Waiver Program, the consumer would have been in jeopardy of having to be admitted to a nursing facility.

Hudson Valley Care Coalition

As part of its Medicaid Section 1115 Demonstration Waiver, NYS created a new model of care that will integrate health care and social care via networks with associated funding. The Center worked to be a part of this change for persons with disabilities in the Hudson Valley Region. Staff attended focus groups, the Center became one of over 150 community-based organizations in the Hudson Valley to be part of the Hudson Valley Care Coalition, and WILC's Executive Director became a Board member of the Hudson Valley Care Coalition, Inc. The Hudson Valley Care Coalition became a network of organizations that wanted to create communities of health and wellness for ALL – to advance whole person services and supports designed to address health inequities, focus on accessibility, and deliver trauma informed care across the lifespan, Hudson Valley Care Coalition submitted a proposal to be the Social Care Network (SCN) for the Hudson Valley Region (Putnam, Westchester, Rockland, Orange, Sullivan, Dutchess, and Ulster counties) and was awarded the contract. Under this new contract, Hudson Valley Care Coalition is the lead agency and WILC is a SCN Services Provider.

WILC Receives Grant To Expand Services

In March 2024, the NYS Education Department released an RFP which included monies to fund 5 more Peer Services Projects (PSP) around the state. The Mid-Hudson District Office, which serves Putnam County, was one of the 5 new regions. The Center submitted a proposal to be the PSP which serves the Mid-Hudson District Office. WILC was awarded the contract. WILC's trained Peer IL Specialists will be co-located in the ACCES-VR Mid-Hudson District Office in Poughkeepsie and its Satellite Offices in Kingston (Ulster County) and Middletown (Orange County).

WILC Receives Proclamation From Westchester County

July 26, 2024 was declared Westchester Independent Living Center Day. WILC received a Proclamation from the Office of the County Executive of Westchester that recognized WILC as an exemplary community organization for people with disabilities in Westchester County and the Lower Hudson Valley Region.

Consumer Stories

The consumer is a 10 year old African American female with Multiple disabilities. The consumer's mother reached out to WILC's Educational Advocacy Program for help. She had been attending CSE meetings for 2 years and felt ignored, dismissed, and that her feedback was not important. The evaluations painted a picture of a child with many academic and cognitive weaknesses and challenges, however, the mother had a sense there was something else interfering with her daughter's learning. WILC's Bilingual Education and Outreach Specialist reviewed the evaluations and other documents and discussed the consumer's health history and milestones, as well as behaviors and other symptoms with the mother. This led the Bilingual Education and Outreach Specialist to ask if the consumer had ever had a Central Auditory Processing Disorder (CAPD) evaluation. Not only had the consumer not had this evaluation, the mother had never heard of a CAPD evaluation. The Bilingual **Education and Outreach Specialist** explained what it is, how it can present, and gave the mother a referral to an Audiologist. When the consumer went for the CAPD evaluation, the Audiologist was not able to perform the test, as when she was doing the examination, she discovered that the consumer had a hole in both eardrums. The consumer had not been hearing properly for many years! This finding led to visits with other specialists, as well as an urgent meeting with the Committee on Special Education (CSE). During the CSE meeting, the staff were speechless (how could they not have noticed that she couldn't hear?). Recommendations were made, including an FM system, increased speech and language sessions, and a comprehensive AT evaluation to help in any way possible. The mother is beyond grateful for the assistance provided and is looking forward to a better future for her daughter.

The consumer is an 18 year old Hispanic female with Emotional Disabilities. She was referred by the New Rochelle Youth Court to WILC's MOP Anger Management training. The consumer has a long history of angry outbursts and fighting, which stemmed from a dysfunctional childhood. During the Training, she was very motivated to get help and change her behavior. After she successfully completed the Anger Management training, MOP staff referred her to Westchester County Office of Community Mental Health for additional services. Subsequently, the consumer contacted WILC's MOP staff and asked if she could enroll in MOP's Ready Set Work program because she wanted help in getting a job. The answer was 'yes, of course' and this motivated consumer successfully completed this Program, as well. MOP staff assisted her in her job search and she is now gainfully employed at Target.

The consumer is a 58 year old Asian female with Stage 4 Lung Cancer. She came to WILC looking for help in applying for SSDI benefits. WILC's Peer IL Advocate met with the consumer multiple times to initiate the claim online and submit necessary documentation. The application received a favorable decision within a few weeks as the disability was classified as a catastrophic condition. The monetary benefit is a huge help for the consumer and her family. The stress caused by financial burdens is now lessened, which in turn minimizes the mental stress at this difficult time.

The consumer is a 51 year old Hispanic male with Substance Abuse and Low Vision. The consumer was referred by the Re-Entry Task Force to WILC's MOP Ready Set Work Program. The consumer has a long history of substance abuse and has been in and out of jail since he was a teenager. Since being released, he has been extremely motivated about getting his life together. After completing Ready Set Work, MOP staff assisted the consumer develop a Resume. Although he has a history with the criminal justice system, he also has a lot of skills. The consumer was also assisted by MOP staff in creating an email and an InDeed account so he could apply for jobs. He landed a job at Dollar General and is getting his life together.

Consumer Stories

The consumers are 18 year old twin brothers with ADHD and Learning Disabilities. WILC's Director of Educational Advocacy began working with these twins when they entered High School in 2020. She helped their mother understand that they had different needs and provided her with the knowledge to advocate for appropriate Individualized Education Programs (IEPs) for each twin. Also discussed was the importance of the twins self-advocating, participating in their CSE meetings, and having a voice in their transition planning. Throughout High School, WILC's Director of Educational Advocacy reviewed the twins' IEPs. This year, she worked with the twins and the mother to coordinate the twins' transition to college. ACCES-VR applications were completed, the twins attended Transition Fairs and went on several college visits. In the Spring of 2024, they attended their last CSE/Exit Summary meetings during which they advocated for themselves. The twins graduated in June 2024. One brother will be attending the University of Akron and majoring in Emergency Management/Fire Science. The other will be attending the University of New Haven and exploring becoming a fire fighter or police officer.

The consumer is a 42 year old African American female with Substance Abuse. The consumer was referred by Probation to WILC's MOP Domestic Violence training. The consumer lost her job which led to a domestic dispute with her mother. This year, WILC's MOP offered Domestic Violence training workshops to Women Only groups. The consumer entered this Group. At first, she was guarded and would not engage. Eventually she began sharing and opened up about wanting to take her LPN exam. She successfully completed the Domestic Violence training and then took and passed her LPN exam. When MOP staff followed up with the consumer, she proudly reported that she had obtained employment at a local nursing home.

The consumer is a 39 year old African American female with Multiple Disabilities. She contacted WILC because she was homeless and living in her car. WILC's Peer IL Mental Health Advocate discovered she had an active Section 8 voucher through My Sister's Place (shelter for domestic violence victims). The consumer said there was an available apartment, but the Housing Manager had refused to show it to her. She felt it was because she had disclosed in the housing application that she was a DV victim. WILC's Peer IL Mental Health Advocate told the consumer that according to VAWA Laws for NYS Housing, HUD prohibits discrimination against domestic violence victims. The Westchester County Office for Women said the consumer could file a case for discrimination. WILC's Peer IL Mental Health Advocate relayed this information to the Housing Manager. Two weeks later, the consumer emailed WILC's Peer IL Mental Health Advocate and said that the Housing Manager had shown her the apartment and, shortly thereafter, she was given the apartment and had moved in. She said she had feared for her life when she lived in her car. Now she feels safe and has hope for her future. She was thankful for the assistance.

The consumer is a 64 year old American Indian female with Mobility issues which require the utilization of a wheelchair. She had been living in a nursing home for over 2 years with no viable home of her own to return to. Her family was nearby, but their homes were not wheelchair accessible. She applied to the Open Doors Transition Program for assistance. To find housing, Open Doors referred her to the Olmstead Housing Subsidy (OHS) Program. WILC's OHS Housing Specialist found an available apartment which was close to her family. The consumer signed the lease and was eager to move in. During the transition process, WILC's OHS Housing Specialist worked with the consumer's Transition Specialist to coordinate and secure support services. WILC's OHS Housing Specialist arranged to get furniture and household goods in place. Once Aide service was established, the consumer was able to be discharged. Since moving in, she is enjoying living independently close to her family and friends.

WILC Welcomes New Board Members

This year, WILC welcomed 4 new Members to its Board of Directors – Nanette Saturn, Lonna Kelly, Linda Straubinger, and Victor Pena. All 4 of these individuals are committed to the IL philosophy and WILC's mission. Each brings diverse skills and personal experiences which will be assets to the Center. The Board felt very fortunate to find such enthusiastic and qualified persons to serve as Board Members.

Rollin' KNICKS

The New York Rollin' KNICKS, a National Wheelchair Basketball Association (NWBA) Division I team, which is co-sponsored by the New York KNICKS and WILC, made it to the 2024 NWBA Adult Wheelchair Basketball National Championship games. The games were held on April 12–April 14, 2024 in Richmond, Virginia. The Rollin' KNICKS lost to the Dallas Wheelchair Mavericks (#1 seed) who went on to win the National Championship.

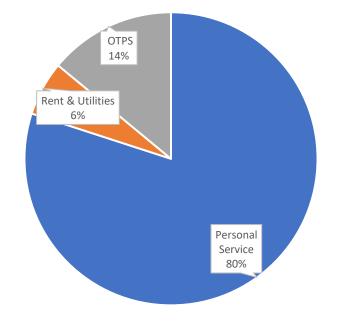
Men's USA Wheelchair Basketball Team Makes History at 2024 Paralympic Games

The NWBA selects and develops the USA Paralympic basketball teams. Steve Serio, a member of the Rollin' KNICKS, was picked for the USA Team to go to Paris. One of the most recognizable players in the sport, Mr. Serio has 3 Paralympic medals. On September 7, 2024, the Men's USA Wheelchair Basketball Team made history by beating Great Britain (73 – 68) in the finals to win the Gold Medal and become the 1st team to ever win 3 consecutive Paralympic Gold Medals (2016 Rio, 2020 Tokyo, 2024 Paris).

WILC Programs Net Results

WILC has a number of Programs aimed at improving the results for consumers who are seeking employment. WILC's Peer Integration Program (PIP) assists ACCES-VR participants navigate through obstacles that stand in the way of their employment goals. WILC's MOP Ready Set Work is a 20-hour skill-based training which equips individuals with the necessary tools to get and retain employment. MOP's Ready Set Work! Career University – Advancing to the Next Level is a career readiness curriculum for justice-involved youth ages 14-24. This skill-based training/curriculum includes modules on Barriers & Resources, Work & Education, Career Assessments, Job Retention, and Job Search. WILC's Program Director of IL Services provided an on-site training regarding benefits and employment support programs for persons with disabilities to VIVE School students in Yonkers, NY. And, after referring consumers looking for employment to various Job Fairs and analyzing their post-Job Fair feedback, WILC's PIP Peer IL Specialist developed and presented, via ZOOM, "Tips for Success at a Job Fair" workshops. These efforts netted very positive results. Last year, WILC had a total number of 18 Full Time iob placements and 6 Part Time iob placements. This year. WILC had a total number of 43 Full Time job placements and 10 Part Time job placements for consumers who were seeking employment!

Expenditures During the Year



OTPS is Other Than Personal Service. That 14% includes Telephone, Supplies, Equipment, Repairs/Maintenance, Travel, Insurance, Postage, Marketing/Public Relations, and Contracted Services, such as Computer Services, Fiscal Management, Payroll Services, Audit, etc.

Grant Income -

U.S. Department of Health and Human Services Administration for Community Living		
Independent Living Funding Minority Outreach	\$	252,499 214,409
Putnam County Satellite Office		255,859
New York State Department of Education		
ACCES-VR Independent Living	\$	376,156
ACCES-VR Putnam County Satellite Office ACCES-VR Peer Integration Program		334,054 156,759
New York State Department of Health	Φ.	4.050.000
NHTD/TBI RRDC for the Lower Hudson Valley Region NHTD/TBI RRDC for the New York City Region	\$	1,353,690 2,114,196
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New York State Office for Aging	•	040.040
NY Connects/No Wrong Door	\$	813,340
Westchester County		
Dept of Community Mental Health – MH Advocacy	\$	79,462
New York Association for Independent Living		
Olmstead Housing	\$	100,761
Open Doors Transition Diabetes Prevention		438,947
Rapid Transition Housing		88,430
Starbridge Parent Training and Information	\$	42,400
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Phelps Foundation	Ф	4F 400
Phelps Hospital Post-Rehabilitation Transition	\$	45,108

Statement of Activities and Changes in Net Assets

Support and Revenues:		Expenses:	
Government Grants	\$ 6,578,561	Program Services	\$ 5,979,381
Foundation Grants	112,508	Administrative Expenses	862,239
Fees for Service	132,803	Fundraising	7,403
Other Income	 1,909	Total Expenses	\$ 6,849,023
		Decrease in Net Assets	\$ (23,242)
Total Support and Revenues	\$ 6,825,781	Net Assets at Beginning of Year	\$ 717,242
		Net Assets at End of Year	\$ 694,000

OFFICE LOCATIONS

Main Office:

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914-682-3926 (Voice) 914-259-8036 (VP) 914-682-8518 (Fax)

www.wilc.org www.facebook.com/WILCNews www.instagram.com/WILC_news/

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845-228-7457 (Voice) 914-259-8036 (VP) 845-228-7460 (Fax)

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Outreach Office:

VIVE School – Pathways to Success 75 Riverdale Avenue Yonkers, New York 10701